



Gaudí & Barcelona Club Shop

BUYING TERMS AND CONDITIONS

Delivery

- Orders to the U.S are received in 3-4 working days.
- To Europe in 2-3 days.
- To the rest of the world in 7-15 days.

Note: always if there is stock available at the time of the order.

Orders are served by FEDEX and regular mail. Fragile items like ceramics, glass, ... can be only served by courier. Shipment can be followed through internet in real time, we will send you the air tracking number (upon demand) and confirmation of your order by e-mail once the buying process is done. If you prefer a different delivery method, send us your preferences by e-mail to info@gaudiclub.com

Payments

For payments, we use the secure server (SSL) of our bank: Caixa de Catalunya, www.caixacatalunya.es

Payments are done preferably by credit card, if you prefer a different payment method, send us your order and details by e-mail to info@gaudiclub.com

We accept VISA, AMEX, MASTERCARD, MAESTRO and JCB as well as some debit cards.

When you place orders through our site, we offer the use of a secure server. The secure server software (SSL) encrypts all information you input. Furthermore, we never receive the customer data (credit card information), this is stored in the bank we work with and is protected against unauthorized access.

Privacy Policy

The processing of personal data and the sending of communications by electronic means abide by the regulations established in the Ley Orgánica 15/1999 (Organic Law 15/1999) of 13th December, of Protección de Datos de Carácter Personal (Personal Data Protection) of the B.O.E 14/12/1999 (Spanish Government Official Bulletin of 14/12/1999) and in the Ley 34/2002 (Law 34/2002), of 11th July, of Servicios de la Sociedad de la Información y de Comercio Electrónico of the B.O.E. 12/07/2002 (Services of the Information Society and Electronic Commerce).

Gaudí & Barcelona Club Internet association has installed the required safety measures in the web site in order to guarantee the safety of its contents and the personal data kept in its information systems.

Cookies

The optimum functionality of the Gaudí Club Shop is based in the use of cookies, so that it is recommendable that your browser accepts cookies. The cookies are small pieces of information we need to know our customers' interests and they don't contain any kind of personal information.

Personal Data Protection

Gaudí & Barcelona Club Internet association guarantees the full compliance with the regulations of Personal Data Protection. Thus, in accordance with article 5 of the Ley Orgánica 15/1999 (Organic Law 15/1999), of Protección de Datos de Carácter

Personal (from now on LOPD) informs about its policy of personal data protection so that the users of www.gaudiclub.com can decide in an explicit, free and voluntary manner whether they wish to provide to Gaudí & Barcelona Club Internet association their personal details that are requested in the web page, whenever a query is conducted by sending information request forms. Unless the contrary is explicitly established, it will be considered necessary to fill in all the required details marked as obligatory in the forms. The user will have to fill in the forms with true, exact, complete and updated data. The user will be responsible for any harm or damage that giving false, incomplete or non-updated data in the form could cause.

In this way, the user has been informed and gives his/her consent to the incorporation of his data into the automated file system that exists in the association and to the automated processing of these data for the purposes of the requests that the user should make through the information request form, which stands as the only point of personal information input.

Gaudí & Barcelona Club Internet association has adopted the personal data protection safety levels demanded in the present legislation of personal data protection. Gaudí & Barcelona Club Internet has installed and implemented the technical and organisational measures needed to prevent the loss, misuse, alteration and non-authorized access to these data, and other possible risks. Moreover, Gaudí & Barcelona Club Internet commits itself to the compliance with its obligation of secrecy about the personal data and also with the obligation to store them and will adopt the necessary measures to prevent their alteration, loss, processing or non-authorized access, taking into account at all moments the state of the art of technology.

Concerning the data sent by the user, he/she can exercise at any moment his/her rights of access, modification, cancellation and, given the case, opposition in accordance with what is established in the LOPD and other applicable regulations. These rights can be exercised through an e-mail sent to Direcció de Comunicació of Gaudí & Barcelona Club Internet association at info@gaudiclub.com, by fax sent to (+34) 93 415 30 33, sending a letter to Gaudí & Barcelona Club Association Còrsega 366, 3^{er}, 1^a - 08037 Barcelona Spain. The identity of the user will always have to appear in the text, or by entering the personal schedule through http://www.gaudiclub.com/ingles/i_admin/log.asp.

If you have forgotten your member id and password please [click here](#) and we will send it to you by e-mail immediately.